



MAJOR DOMESTIC APPLIANCES WARRANTY

WARRANTY

Smeg 3 Year Warranty

WARRANTY CONDITIONS ONLY VALID FOR APPLIANCES INSTALLED WITHIN THE REPUBLIC OF SOUTH AFRICA



Your 36 Month (Three Year) Warranty

Your new appliance comes with our three year warranty protecting you against electrical and mechanical breakdown. Please read over terms and conditions. It is important that you retain the original purchase invoice of your appliance in order to receive efficient assistance in the event of the appliance requiring attention in the warranty period.

Smeg Warranty Conditions

We Smeg South Africa (Pty) Ltd undertake that if within 3 Years of the date of purchase this Smeg appliance is proved to be defective by reason only of faulty workmanship or materials, we will at our discretion repair or replace the same for labour and materials on condition that:

- The appliance has been correctly installed and used only on the electricity or gas supply on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorized by Smeg South Africa (Pty) Ltd.
- All service work under this warranty must be undertaken by Smeg South Africa (Pty) Ltd
Service: Johannesburg: (011) 656 0025
Durban: (031) 566 2770
Cape Town: (021)418 9934
Toll free: 0860 102 984.

- Any appliance or defective part replaced shall become the property of Smeg South Africa (Pty) Ltd.
- Register your appliance on: <https://www.smeg.com/za/register-your-smeg-appliance>

Exclusions

This warranty does not cover:

- Damage or calls resulting from transportation, improper use or neglect;
- The replacement of any removable glass or plastic;
- The replacement of any light bulb or electrical part damaged by a power surge; To protect your appliances against power surges and fluctuations, including installations making use of inverters and generators ensure that you install active surge protectors for over and under voltage protection, at the appliance.
- Costs incurred to correct an appliance incorrectly installed;
- Damage caused to electrical parts due to insect infestation;
- Appliances found to be in use within a commercial environment;
- Call out charges where no fault is found or customer ignorance.

Please note:

- Home visits are usually made between 8.30am and 4.30pm Monday to Friday.
- Transport costs at local AA rates will be allocated to all Warranty service calls outside of a 60km range from a major city centre.