



Product Registration Guide



# Register Your Appliance

Follow this simple step-by-step guide to complete your registration in minutes.

**BEFORE YOU START:** Make sure you have the following ready.

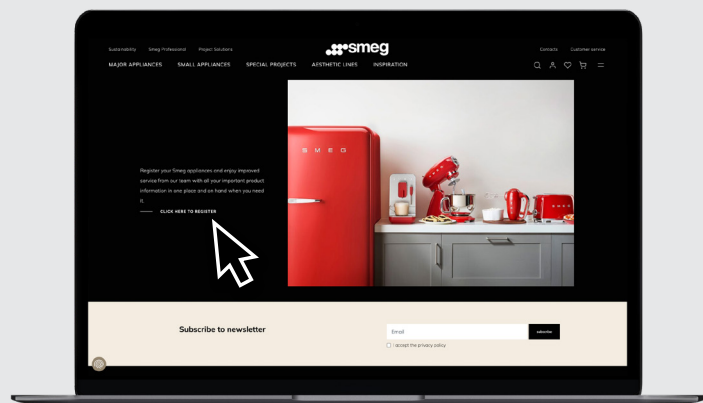
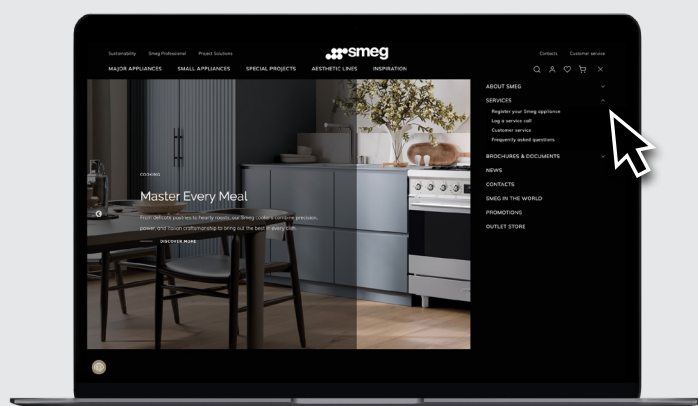
- Your **product serial number** – found on the rating label, usually located on the back, underside, or inside the door of your appliance.
- A copy of your **proof of purchase (invoice)** – saved as a clear PDF, JPG, or PNG.

**Step 1:** Visit our website at [www.smeg.com/za](http://www.smeg.com/za)

**Step 2:** Click the menu icon (top right corner)

**Step 3:** Select **Services**

**Step 4:** Click **Register Your Smeg Appliance**



**Step 5:** Click on **"Register Here"** to open the online product registration form. This will take you to a secure page where you can enter your appliance details, upload your proof of purchase, and complete your registration.

**Step 6:** Enter your products serial number here (the model number will auto-fill)

### Smeg MDA/SDA registration

Register your Smeg product and get your Smeg advantages

**Country\***

South Africa

I'm a dealer registering for a customer

**Serial number (20 digits)\***

**Filter model**

**Model\***

**Step 7:** Upload your proof of purchase. This is a copy of your invoice or receipt. Make sure the file is clear and easy to read - a photo or scan in PDF, JPG, or PNG format works best. Once uploaded, complete the remaining details, including your invoice number, invoice date, and the name of the retailer you purchased from.

**Serial - 20 Digit**

**Model**  **Decade\***  **Mod Code\***  **Prod Date\***  **Progressive\***  **Smeg Code\***

**Invoices**

**Upload invoices\***

No file chosen

**Step 8:** Fill in the remaining details and submit your registration.

**Customer**

**Customer name\***  **Phone number**  **Email\***

**Customer Address**

**Address must be checked**

**Country\***  **Street address\***  **City\***

**Zip Code\***  **Province\***

**I accept the privacy policy\***

**SMEG SOUTH AFRICA (PTY) LTD Privacy Notice**  
29 November 2018 | Version 1.0  
We are Smeg South Africa (Pty) Ltd (Registration number 1989/003698/07) and have created a website, being [www.smeg.com/za](http://www.smeg.com/za) ("the Website") to enable our users to view Smeg products online.

**I would like to receive the latest news, product updates, competitions and special offers from Smeg. See privacy policy.**

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**Own more than one Smeg?**

Don't forget to repeat this process for each of your appliances to ensure they're all registered and supported individually.

**Need more help?** Get in touch with our dedicated service team:

Smeg Service Centre  
Tel: 011 656 0025  
E-mail: [service@smegsa.co.za](mailto:service@smegsa.co.za)

**Open Monday-Friday from 08h00-16h30**  
Closed on Weekends & Public Holidays

